



# VET Retail

## SIR20216 Certificate II in Retail

<b>Campus Location</b>	Mildura Senior College
<b>Delivery Mode</b>	MSC Timetable
<b>Program Length</b>	1 year
<b>Credit</b>	Year 1: Unit 1 & 2

### COURSE DESCRIPTION

Do you want to learn about an industry that is one of the biggest employers in Sunraysia? If you have thought about seeking work in a Supermarket, Department Store, Post Office, Hardware Store, Car Dealership, Newsagency, Pharmacy or Fast-Food outlet then this course will help you gain entry level skills from both theory and practical training.

Assessments include practical, written and online tasks.

### YOU WILL LEARN

- How to communicate and engage with customers
- How to use a range of business technologies
- To create visual merchandise displays
- To identify and respond to security risks
- How to organise and maintain the store environment
- How to advise on products and services

### ARE YOU SUITABLE?

- Do you have a good eye for detail?
- Are you organised and punctual?
- Are you known for being friendly and approachable?
- Do you enjoy working with people?
- Do you enjoy working as part of a team?
- Do you enjoy a fast-paced work environment?

### CAREER OPPORTUNITIES

- Sales Assistant
- Visual Merchandiser
- Sales representative
- Marketing Officer
- Dispensary Assistant
- Retail Manager
- Bank Officer



### FURTHER STUDY OPTIONS

