

VET Retail

SIR20216 Certificate II in Retail

Campus Location Mildura Senior College

Delivery Mode MSC Timetable

Program Length 1 year

Credit Year 1: Unit 1 & 2

COURSE DESCRIPTION

Do you want to learn about an industry that is one of the biggest employers in Sunraysia? If you have thought about seeking work in a Supermarket, Department Store, Post Office, Hardware Store, Car Dealership, Newsagency, Pharmacy or Fast-Food outlet then this course will help you gain entry level skills from both theory and practical training.

Assessments include practical, written and online tasks.

YOU WILL LEARN

- How to communicate and engage with customers
- How to use a range of business technologies
- To create visual merchandise displays
- To identify and respond to security risks
- How to organise and maintain the store environment
- How to advise on products and services

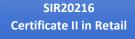
ARE YOU SUITABLE?

- Do you have a good eye for detail?
- Are you organised and punctual?
- Are you known for being friendly and approachable?
- Do you enjoy working with people?
- Do you enjoy working as part of a team?
- Do you enjoy a fast-paced work environment?

CAREER OPPORTUNITIES

- Sales Assistant
- Visual Merchandiser
- Sales representative
- Marketing Officer
- Dispensary Assistant
- Retail Manager
- Bank Officer

FURTHER STUDY OPTIONS





Traineeship options Certificate III in:
- Retail Supervision
- Community Pharmacy



Certificate IV in
- Retail Management
- Community Pharmacy

