Course Information

Course: Certificate II in Retail  
Course Code: SIR20216  
Enrolment Type: VFE  
Program Content: 12 Units  
Program Length: 1 year  
Location: Mildura Senior College  
RTO: MADEC  
Delivery Mode: Face to face, classroom based  
Nominal Hours: 360 hours (minimum)  
RTO Number: 3957  
Website: www.madec.edu.au  
Training and Assessment: Mildura Senior College

Course Aims

The VET Retail program will provide students with the basic knowledge and skills to enhance employment prospects in the retail industry. Students will learn a variety of skills required to work in today’s busy retail environment such as operating retail technology, perform stock control, merchandising products and interacting with customers.

Areas of Study

Unit 1 & 2:

- SIRXIND101 Work effectively in a service environment  
- SIRXCOM101 Communicate in the workplace to support team and customer outcomes  
- SITXWHS002 Contribute to workplace health & safety  
- SIRXIND002 Organise & maintain store environment  
- SIRRINV001 Receive and handle retail stock  
- SIRRMER001 Produce visual merchandise displays  
- SIRXPDK001 Advise on products and services  
- SIRRFS001 Handle food safely in retail environment  
- SIRXIND003 Organise personal work requirements  
- SIRXSL002 Follow point-of-sale procedures  
- SIRXCEG001 Engage the customer

Type of Assessments in this subject:

- Workbook and project completion  
- Practical activities and quizzes  
- Work placement employer report

Pathways

Completing this program may assist students interested in traineeships and further study into Certificate III or IV courses in the Retail industry.

Possible Occupations that could relate to this study include:

- Sales Assistant  
- Checkout Operator  
- Sales Representative  
- Retail Buyer  
- Retail Trainer  
- Marketing Consultant

Additional Information

Students are required to complete a 20-hour work placement.

This is a third party arrangement with MADEC, and as the RTO, MADEC is responsible for issuing qualifications and statements of attainment associated with this course.

(Information is correct at time of printing – June 2017)